



*Smore than Just a campground. Work with us and become part of our family!*

## WORK CAMPER TERMS

April – October - Dates to be determined upon agreement.

- 32 – 40 hrs per week. (Because, we are a seasonal business and do not pay overtime, we allow staff that work over 40 hours to bank hours and use it towards weeks in the fall when 40 hours is not reached, or to be paid with your last paycheck.)
- Two weekdays off. However, work camper couples may not have the same hours/shifts every day. We do try to make sure both days off are the same for couples, but do not always guarantee it.

## COMPENSATION

- Gas reward for making the initial trip. Must be here for at least (2) weeks prior to getting paid out.
- FHU Site Included with WiFi (Pet-Friendly - Please bring pet vaccination records)
- Starting Wage at \$13.50 per person. Wage is dependent upon experience.
- Electricity is covered up to \$100/ month.
- Laundry Stipend - \$10 every pay period (\$5/person)
- Paid Training - Possible raise up to \$1/hour once the four week Training Rubric is completed. (Must be signed off by all managers.)
- Possible End of Season Bonus Paid Out End of Fiscal Year (Bonus Increases with Employment Longevity and must stay for the agreed upon dates. )
- 20% discount on Wilderness Campground Apparel
- Snack Bar / Meal Voucher Coupons
- Firewood (non-bundled from property)

## AVAILABLE WORK CAMPER POSITIONS

- Main Office / Customer Service Team Leads (4 Available)
- Grounds/Swimming Pool/Maintenance/Safety Patrol (4 Available)
- Housekeeping/Janitorial/Light Landscaping Crew ( 2-3 Available)
- Recreational / Activity Directors ( 2 Available)
- Snack Bar/Smore Snack Shack Team Leads ( 2 Available)



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### **DUTIES INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:**

Our work campers are cross-trained to ensure everyone can have days off and shifts can be covered. This also helps everyone to have a general understanding of campground day to day operations / Everyone will be trained on the following .

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|--|---|
| ✓ Bathroom and Cabin Detailing                             | ✓ Recreation - Rental Bikes and Boats         |
| ✓ Snack Bar and Food Prep                                  | ✓ Activities and Event Assistance             |
| ✓ Post-Checkout Cabin Inspections                          | ✓ Light Landscaping Duties and Minor Painting |
| ✓ Office Duty - Campsite/Cabin Check-Ins.                  | ✓ Assist campers with parking as needed       |
| ✓ Office Duty - Retail POS Transactions                    | ✓ Assistance with pool closing and opening    |
| ✓ Office Duty - Guest Services (Seasonal and Daily Camper) | ✓ Storm Clean Up                              |
| ✓ Weekday Quiet Hour Patrols                               | ✓ Garbage Pick Up and Wood Deliveries         |

### **END OF SEASON BONUS INFORMATION AND REQUIREMENTS**

END OF SEASON BONUS (UP TO \$300/INDIVIDUAL) WHEN THE FOLLOWING CRITERIA ARE MET:

- Stays the full season (April - October) Dates determined upon agreement
- All training is completed.
- Works at least 2 days of the (3) Holiday weekends and (2) Halloween Weekends in September.
- Excellent customer service and positive attitude.
- Works expected shifts and shows up on time and ready to work.
- Displays an in depth working knowledge and understanding of day to day operations of the campground.



## Meet the Weiss Family



Bob, Melanie and the Weiss family have years of experience helping families to create memories at Wilderness Campground. Bob's parents, Elmer and Bea Weiss bought the fledgling Wilderness Campground in the fall of 1969 and began operations in May of 1970. Bob has lived at the park ever since, and has witnessed all the improvements and changes to the park over the years. Melanie's family camped at Wilderness Campground during her childhood. At that time she had no idea just how much a part of her life Wilderness Campground would become. She and Bob were married in 1985. Together they raised two girls, Ashley (Myles) and Laramie (DJ and his two Daughters Lily and Sydney). Bob and Melanie now have three grandsons (Easton, Bruchs and Connor) who also spend a lot of time at the campground.

Ashley and Laramie work full time at the campground and are involved in all day-to-day campground operations. You will often find their spouses helping and engaging in campground activities as well.

As a family, we take a lot of pride in our family campground. Family is very important to us, and our team becomes a very big part of our family too! We try to do what we call FAMILY dinners at least one time a month with all the staff.



## Four Week Training Plan

### General Grounds & Campground Maintenance

- Garbage Detail Procedures
- BackFlow Preventer Replacement
- Pool Shut Down / Opening Procedures
- Daily Campground Starting Procedures
- Fire Pit Clean Up & Site Prep

### Campground Office/Customer Service & Reservations

- Complete a single reservation
- Correctly complete a group reservation
- Understand the POS
- Understand All Rules & Policies
- General Knowledge of Check outs/ Check Ins
- Gives correct directions to campsites
- Voicemail Messages & Message Center System
- Opening & Closing Procedures
- Fire Pit List & Check Out Reports for Grounds
- Inventory Tracking

### Housekeeping / Rental Cabins & Bathrooms

- Cabin Inspections Check Out Procedures
- Cabin Cleaning Protocol
- Pre-Cabin Check In Prep
- Cabin Guest Procedures
- Cabin Supplies
- Bathroom Checks
- Bathroom Cleaning Routine & Procedures
- Clean Up Procedures for Vomit, etc. per Health Dept. Instructions
- Assist with youth staff training

### Snack Bar & Food Service

- Food Prep & Safety
- Food/Beverage Equipment Knowledge
- AutoFry Cleaning, Assembly & Use
- Inventory and Stocking
- Fish Fry Procedures
- Snack Bar Opening & Shut Down
- Assist with youth staff training

### Recreational / Activity Coordinator

- Activity, Event & Craft Prep and clean up
- Activity, Event & Craft Tracking
- Assist with production of the next years calendar.
- Maintain supply inventory and equipment.
- Coordinate fundraising activities and volunteering